



Looking
AHEAD
2022 Annual Report

OUR MISSION

Volunteers of America Colorado seeks to identify and serve the basic needs of the most vulnerable individuals and families in the communities we serve.

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Photo taken by Kyle David Jones



WHO WE ARE

Volunteers of America Colorado is a nonprofit, faith-based organization dedicated to helping those in need transform their lives. Through more than 50 distinct human service programs, Volunteers of America Colorado changes the lives of more than 100,000 people in-need each year. Volunteers of America Colorado's services include housing and emergency shelters, hunger and nutrition services, and many other community support programs. Our work touches the mind, body, and heart of those we serve by integrating expertise and compassion into our highly effective programs and services that build and strengthen communities.

WHO WE SERVE

For 126 years, our ministry of service has supported and empowered Colorado's most underserved residents. Volunteers of America Colorado supports diverse populations, including families, children, veterans, and older adults. We address unmet needs within our communities and create programs that empower our neighbors to become self-sufficient and reach their full potential.

WHAT MAKES US SPECIAL

At Volunteers of America Colorado, we strive to meet the unique challenges faced by each of the communities we serve by creating specialized programs—meaning our services across Colorado look different because each community is distinct. Our tireless team of dedicated professionals and volunteers are on the ground providing tailored assistance every single day. Volunteers of America Colorado recognizes the older adult who needs a wheelchair ramp to be safe at home, and the preschooler whose family needs additional resources like food and holiday support. We are here for veterans experiencing homelessness who have been under-served, and to provide a safe place for women, men, and children escaping domestic violence. Wherever we go, we utilize faith, relationship-building, volunteers, and effective programming to lift up and support Colorado's most vulnerable populations.

A MESSAGE FROM OUR CEO AND BOARD CHAIR

Dear Friends,

As we celebrate 126 years of service to Colorado, we are excited about the future and looking forward to a number of transformational changes as an organization. Today, Volunteers of America Colorado is in the process of revamping and growing our operations to best serve our clients' needs and to help Colorado lead in providing much needed services to the most vulnerable Coloradans.

Construction will soon be completed at a new location in Commerce City that will nearly double our kitchen and food bank capacity. This will help us explore new ways to bring fresh food to those we serve through nutritional services, food delivery programs like Meals on Wheels, and food distribution services. Our administration building will undergo a much needed renovation that will create new office space as well as a heritage site honoring Colorado's incredible volunteering spirit and more than a century of goodwill and good work. Through the preparation of this move along with the shift in hybrid work capabilities, Volunteers of America Colorado has invested heavily in the integration of technology to better connect us wherever we are across the state.

Within the next couple of years, we will also likely see a complete revitalization of our Family Motel. These changes will create an updated modern and safe place for dozens of Colorado families experiencing homelessness to stay while Volunteers of America Colorado provides the necessary support and care to help set them up for success. We recognize the significant rise in housing prices due to housing shortages, and the need for affordable housing in Colorado. We are diligently working to provide either a temporary safe home as people transition forward or a more permanent home opportunity for those we serve to provide access to services and community.

Our staff is energized, talented, and hungry for opportunity. We thank you all for your support, compassion, loyalty, partnership, and for your trust in us for the future. Without your partnership, Volunteers of America Colorado would not be able to continue with our mission to serve the most vulnerable in our communities to help them transform their lives. To support over 100,000 Coloradans annually, you need a strong foundation. In this annual report, and with your help, you will see that is what we have built and continue to build upon.

Sincerely,

Dave Schunk
President & CEO



Charles D. Maguire, Jr.
Board Chairman



PROGRAM AREAS



- City Harvest Food Bank
- Emergency Food Boxes
- Daily Meals at Volunteers of America Colorado Shelters and Preschool
- Holiday Food Baskets
- Meals on Wheels Denver Metro and Larimer County
- Senior Dining Sites in Denver Metro and Larimer County

- Adopt a Family and Santa Shop
- Camp POSTCARD
- Caring Companions
- Early Childhood Education Center
- Emergency Services at Volunteers of America Colorado Mission
- Gilpin & Clear Creek Transportation
- Handyman Program in Denver Metro and Larimer County
- Healthy Aging Programs



- 27 Affordable Housing Residences
- Emergency Shelters
- Domestic Violence Shelter
- Support Services for Veteran Families
- Transitional Housing for Families, Youth, and Veterans
- Rehousing & Rent Assistance Programs
- Re-entry for Justice-Involved Individuals

- AmeriCorps Seniors Foster Grandparent Program
- AmeriCorps Seniors RSVP Program in Denver Metro and Larimer County
- Statewide Volunteer Opportunities for Families and Individuals
- Corporate Engagement and Group Volunteer Programming Services



HUNGER SERVICES

Our food banks, kitchens, and nutrition programs give communities access to the fresh and nutritious food they deserve while building relationships.



Our hunger services programs include distributing food from our City Harvest Food Bank, serving food at our shelters and dining sites, and preparing meals that we deliver to older adults in Denver Metro and Larimer County. Surging costs are forcing more older adults, families, veterans, and individuals experiencing homelessness to turn to us for help. In order to meet the growing demand of food insecurity in our state, Volunteers of America Colorado is moving its food bank and kitchen and nutrition services operation to a more suitable warehouse space in

Adams County. Our new kitchen will offer innovative ways to meet the nutritional needs of the communities we serve, while allowing us to engage with volunteers and partners on a highly interactive level.

We do all this because we believe our community is stronger when no one is forgotten and no one is hungry.



76,668

People Served



644,895

Pounds of Food Distributed



1.26M

Meals Provided

Meals on Wheels Program

Albert spent a commendable 36 years in the Army, many of them as a medic, and talks about his service with pride. Unfortunately, it has taken its toll, leaving him with long-term physical injuries and medical needs that hinder his mobility and make daily tasks, like cooking and running errands, impossible to complete.

“Without VOA, I wouldn’t have had any food at all.”

Albert

While working with the VA on getting financial support, Albert’s case manager referred him to Volunteers of America Colorado’s Meals on Wheels program. Through this program, he receives hot nutritious meals Monday—Friday, a weekly breakfast box with items like cereal, bread, and fruit, and two frozen meals for the weekend.

Many of our program participants live on fixed incomes while the cost of living continues to rise. When asked how life



looked before Volunteers of America Colorado, Albert shared, “without VOA I wouldn’t have had any food at all.” He also enjoys the visits from his volunteers that deliver his meals, “One volunteer, Charles, he always takes my trash out when he comes which seems like such a little thing, but it is huge for me. We also talk about his dad who was in the Navy,” Albert said. Charles loves delivering meals and says, “I always enjoy talking to Albert. He has sacrificed a lot of his health in service to his country, but always has a grin on his face and an interesting story to tell. He is quite a character, a real American hero, and I am glad that he is on my route.”

Volunteers of America Colorado’s Meals on Wheels Program provides an abundance of hot and frozen meals to people 60 years and older, across eight Colorado counties. Annually, around 500,000 meals are delivered with great care by more than 300 passionate volunteers. But these numbers are more than just meals served, at Volunteers of America Colorado a meal is a chance at a relationship, and a relationship is a chance at a transformed life.





VOLUNTEER SERVICES

We love helping our volunteers develop a passion for service and make meaningful connections within our community.



Volunteers of America Colorado takes seriously the belief that one of the most meaningful gifts is a person's time. We match individuals and organizations with the perfect fit for their talents and availability. For the person with a flexible schedule, that might mean taking up a route in our Meals on Wheels program. Meanwhile, a large group might want to jump in as Yard Angels, and help neighbors in need clear their lawns. However you serve, it's our goal that you leave every experience knowing your time and heart made a difference in someone's life.



15,482
Volunteers



195,427
Volunteer Hours



\$5.85M
Total Value of Volunteer Hours



Safety of Seniors Handyman Program

Eddie thinks of himself as an independent person, and the scene outside his Loveland home backs that up. Fishing rods and tackle sit waiting by his front door. His yard is lush and filled with sunflowers. But until recently, Eddie's home had one massive issue: he couldn't leave it on his own.

Paralyzed from the waist down for most of his life, Eddie relies on a wheelchair to get around. But because his home lacked a wheelchair ramp, he was also forced to rely on his partner or friends to carry him whenever he needed to leave the house.

"I couldn't do anything really. I mean, if there was a fire or some type of disaster going on, I definitely would not have been able to get myself out of here safely," Eddie said. "It's scary at times. I fear every day like, 'What if I fall and nobody's here?'"



Enter Volunteers of America Colorado's Handyman Program to address those concerns. Volunteers of America Colorado called upon longtime volunteer and former carpenter Jack, to sketch the design and lay out the dimensions for Eddie's ramp. Weifield Group, GH Phipps, and FCI Construction threw in the supplies and the labor. Within an afternoon of construction, the home had a wheelchair ramp and Eddie had agency over his life again.

"We take for granted that some people are waiting a lifetime for like a three-hour project. We're truly blessed that we get to do this type of giving back," said Curtis Miller, director of pre-construction for industrial groups with Weifield.

"What if I fall and nobody's here?"

Eddie

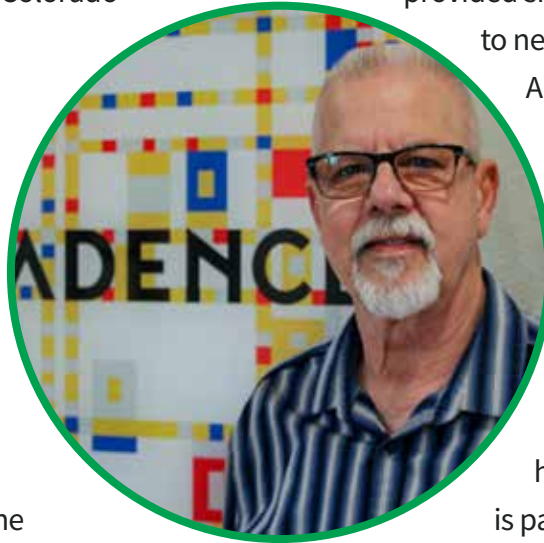
HOUSING & SHELTER SERVICES



Housing and shelter provide a critical layer of safety and dignity that gives individuals the ability and confidence to better their lives.

Volunteers of America Colorado offers a wide range of housing and shelter programs, which includes operating 27 affordable housing communities and maintaining several emergency shelters to meet the needs of the individual. We understand that everyone is in a different place in their housing journey and strive to provide the necessary resources to help them move forward.

In 2022, Volunteers of America Colorado



provided shelter or affordable housing to nearly 7,800 Coloradans.

As our residents continue to transition—so do we—with developing new shelters and residences that are designed specifically for families, older individuals, and veterans coming out of homelessness. The work is paying off. The latest Point in Time count—an annual survey to determine the number of unhoused individuals—showed a 30 percent decrease in veteran homelessness in Metro Denver alone.



7,728

People Served



27

Affordable Housing Residences



1,568

Veteran Households Served





**FREEDOM
SPRINGS**

Veterans Services • Freedom Springs

Sean was discharged from the Army in 2003, having served only four months because of mental health concerns. Preston served from 1977 to 1979, right after graduating from Denver's East High. Doug served during the 1980's but doesn't say where he was stationed other than it wasn't the U.S. Their stories are not the same, but all three have two things in common: they served in the military and they were homeless before being referred to Freedom Springs.



“Do the next right thing and the next right thing will happen.”

Doug

“We came here, and it's been a godsend,” said Doug.

Freedom Springs is an affordable housing complex in Colorado Springs that is run in partnership with Volunteers of America Colorado, the VA, and a management company. Units are rented only to veterans emerging from homelessness. Rent is capped at 30% of a tenant's income, with staff often going the extra mile to prevent residents from being evicted. Doug's wife Anna, who lives with him at Freedom Springs, testified to the staff's willingness to help.

“I literally love the staff,” said Anna. “You have to know the resources that are available to you. There are people here that will help you.”

Those resources have kept Sean off the streets and away from people who did not have his best interests at heart. Preston is looking forward to spending more time with his daughter, who is a sergeant in the Army.

As for Doug, he's since gotten clean from drugs and is looking toward the future.

“Take the next step,” said Doug. “Open the next door. Walk forward. Go forward. Do the next right thing and the next right thing will happen.”

COMMUNITY SUPPORT SERVICES



Volunteers of America Colorado provides a variety of supportive programs that empower individuals to live fulfilling and self-sufficient lives.

Volunteers of America Colorado believes once basic needs are met, like hunger and shelter, we can then provide programs that connect our clients to healthy, positive relationships that allow them to progress. From educational and career support for families and students to social services for older adults, our wraparound support services give our clients the resources they need to ensure success. This can look like access to housing and food assistance, job training, mental health services, and much more.

For example:

- The Caring Companion Program provides volunteer-based, non-medical respite to family caregivers who care for older adults (age 60+) at home.
- The Early Childhood Education Center offers holistic, high-quality early childhood education to children ages 3 and 5, along with additional resources for their families.
- The Handyman program helps older adults make small but necessary repairs to their homes.
- Healthy Aging Programs empower older adults to take control of health, improve quality of life and maintain independence via nutrition education, regular physical activity, and chronic disease management skills.



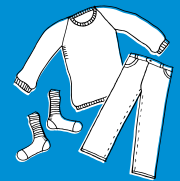
3,121

People
Served



4,644

Handyman
Repair
Hours Served



8,500

Clothing
Items
Donated

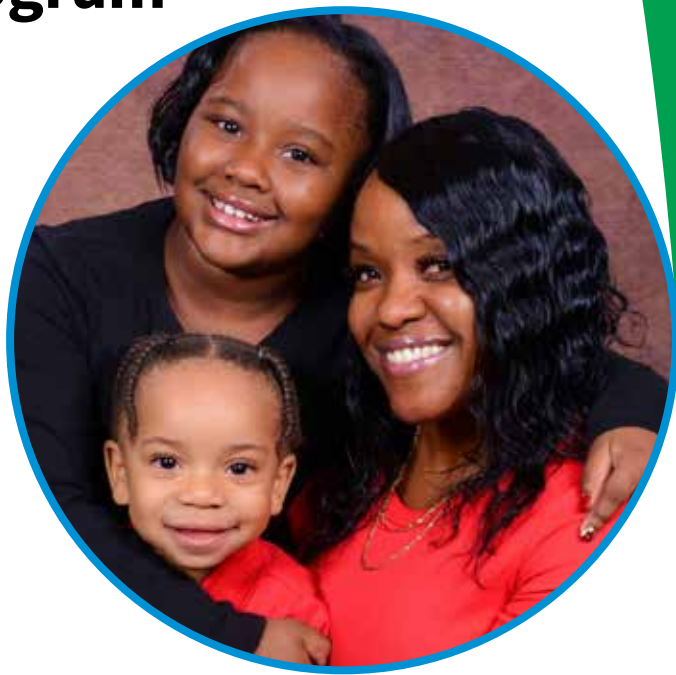
Adopt-a-Family Program

Tawana has been part of the Volunteers of America Colorado family for six years. Her journey began at Volunteers of America Colorado's Bannock Youth and Family Center where she and her daughters received housing assistance and supportive services. Volunteers of America Colorado's Adopt-a-Family program gives families like Tawana's the chance to celebrate the holidays with personalized gifts for each family member.

"I know how it feels to not have the support."

Tawana

"It's been so helpful. I'm a single mom, even though I'm supposed to get child support, I don't always receive it so it can be an off and on struggle around the holidays," said Tawana. "I'm just thankful for the people who take the time out of their day and have enough love and heart



and concern to adopt a family to make sure our holidays can be great."

Tawana gives back, too. During holidays when she had enough to support her own family, Tawana volunteered and even adopted another family in need.

"I feel like if I'm blessed or lucky enough to be adopted at a time when I needed help and then I'm able to do it for someone else, it's important, because I know how it feels to not have the support," Tawana said.

The Adopt-a-Family program seeks to connect families in need of assistance with those within the community who desire to make a difference—by purchasing gifts for a family to spread holiday cheer.





Positioning for



AGING & NUTRITION SERVICES CENTER

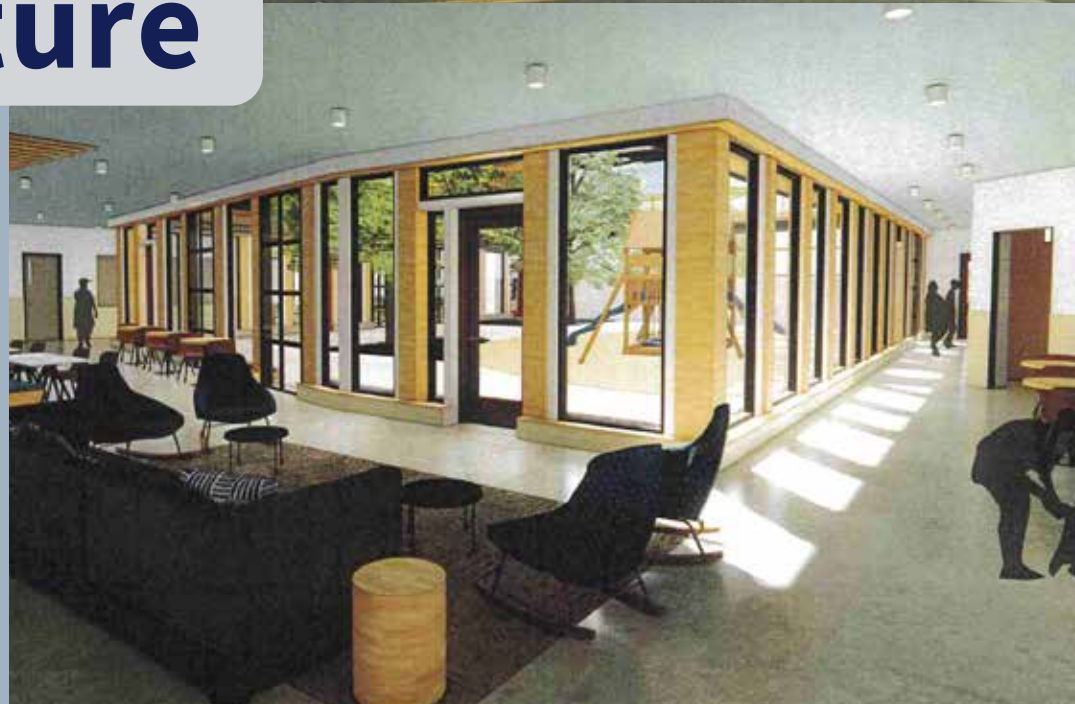
Food insecurity remains a rampant issue across the country and in Colorado, so much so that Volunteers of America Colorado has opted to move its main hunger services operations from Denver to nearby Commerce City. At 54,000 square feet, the new warehouse is nearly twice the size of the previous building. Just as welcome—its more industrialized location makes loading and unloading a delivery truck much, much easier. The revamped kitchen and warehouse opens Spring 2023.

CADENCE

Housing is hard to come by at any price for people on lower incomes. Volunteers of America Colorado has been tapped as a housing resource by the state government to meet growing demand. Cadence is an affordable housing complex for older adults with a modern design, easy access to trails and other amenities. Cadence is one of 27 such complexes in Colorado—Volunteers of America Colorado—a number we expect to grow in the future.



or the Future



in Colorado, but especially the kind of support that Volunteers of America Colorado has consistently provided to state, local, and federal governments. In 2022, we saw the opening of Cadence, a new family hotel in Fort Collins that features modern amenities, walking and bike paths, and other much-desired features. We expect to see more complexes operated by Volunteers of America Colorado to grow in coming years.

THEODORA FAMILY HOTEL

For more than 20 years, a converted traveler’s lodge on West Colfax has served families experiencing homelessness as the Family Motel. Soon, the Family Motel will be torn down and replaced with the Family Hotel, a trauma-informed space built to better meet the needs of its residents. The family unit can be a powerful and determining factor in whether people exit homelessness. Our hope is this new design—which is expected to be finished by 2025—will prove effective at making families feel at home as they plan their next steps and move toward stability.

Without Partners, Our W

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Volunteers of America Colorado would also like to acknowledge our heartfelt appreciation to those donors who expressed their wish to remain anonymous. We thank you for your contributions over the years.

The Ballington & Maud Booth Legacy Society acknowledges the leadership of individuals who have provided a planned gift to Volunteers of America Colorado. For information on how you can be involved or to receive sample bequest language to provide to your attorney, please contact Kathy Pettit, Director, Advancement at 720-264-3343.



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David Schunk • President & CEO, Volunteers of America Colorado

Karen Hyde • Board Treasurer, Retired SVP Xcel Energy

Herminia Vigil • Board Secretary

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Terrie Fontenot

Sarah Kinnick Hilty • Chief Legal Officer, Skillsoft Corp

Joe Hodas • Chief Marketing Officer,

Wana Brands

Andrew Hudson • Founder and President, Andrew Hudson's Jobs List

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Jewelers

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Bill McCallum

Andrew Mohraz • Associate General Counsel, DaVita Inc

Pat Robinson

Michael Schaarschmidt • Director, Integrated Business Planning and Customer Fulfillment, Ball Corporation

Sarah Seedig • Partner, Holland & Knight LLP

Mike Sweeney • Chairman, The Integer Group

Diana Wall • Senior Vice President, ERA Franchise Systems LLC

Zach Wolfel • Senior Director, Client Partnerships, AXIOS

Bridgett Mbanusi • Tom James Company

LEADERSHIP TEAM

David Schunk • President & CEO

Angel Hurtado • Vice President, Family, Veterans, and Homelessness Services

Bradley Craddock • Director of Community Engagement

Bret Bridgewater • Vice President, Building Services & Safety

Carrie Olenick • Sr. Director, Northern Colorado Services

Chris Akerlund • Director of Affordable Housing Building and Maintenance

Chiyoko Yokota • CFO/ Vice President of Administrative Services

Cynthia Miro • Director, Shelter and Services

Dale Elliott • Sr. Director, Aging & Nutrition Services

Danielle Meir • Director of Early Childhood Education Programs

Faustine Curry • Vice President of Advancement & Marketing

Ian Kile • Director of Financial Analysis & Internal Controls/Contracts

Jered Ratschkowsky • Associate Director/General Operations

Jeri Erickson • Sr. Director, Veteran & Supportive Services

Jody Tunheim • Sr. Director, Human Resources

Jonathan Resnick • Sr. Director, Accounting & Finance/Controller

Kathy Pettit • Director, Advancement

Lezlie Burwell • Associate Director—Behavioral Health Services

Natalie Gill • Associate Director of Marketing

Rachel Bauske Frasure • Sr. Director, Southwestern Colorado Services

Rich Anderson • Associate Division Director, Aging & Nutrition Services

Sylvie DeZutter • Director, Accounting Operations

Tammie Andersen • Sr. Director, Affordable Housing

Tiffany Harrison • Associate Division Director, Affordable Housing—Western Slope

Tim Sullivan • Sr. Director of Information Technology

Toni Gonzales-Hunter • Associate Director, Denver Metro Initiatives

Torey Dixon • Vice President, Affordable Housing

Virdell Miller • Associate Director, Program Services for Aging & Nutrition Services



Program

Housing and Shelter Services

Housing and Shelter for low income individuals and families and people with disabilities.

Affordable Housing

- Aspen Place
- Brunetti Lofts
- Boulevard One
- Cadence in Fort Collins
- Casa de Rosal
- Cedar View in Durango
- Centennial Towers in Montrose
- Coleman Manor
- Cimarron Village in Montrose
- Freedom Springs in CO Springs
- Garden Park Villa
- Girard Place
- Grandview in Grand Junction
- Heaven's View in Delta
- Laurel Gardens in CO Springs
- Montbello Manor
- Meadows at Montbello
- Meadowlark Court in Montrose
- Miremonte in Durango
- Pavilion Gardens in Montrose
- Sanctuary in Fort Collins
- Summit in CO Springs
- Sunset Park
- Sunset Towers
- Westgate Towers
- Westminster Commons

Housing & Shelter Programs

Bannock Youth and Family Center
Housing assistance and life skills center for youth and families experiencing homelessness.

Brunetti Lofts

Transformational housing for formerly homeless families with a goal of home ownership.

Colorado Rapid Rehousing and Reentry (COR3)

Housing services for formerly incarcerated individuals and those involved in the justice system. Referrals only through State Department of Corrections.

- Northern Colorado
- Weld County
- El Paso County
- Denver
- Southern Colorado

Durango Community Shelter

Shelter for women, men, families, and veterans.

Family Housing Program

Housing through Denver Housing Authority.

Family Motel

Emergency motel rooms for homeless families in partnership with the City of Denver.

Green Willow Project

Housing for survivors of domestic violence.

Home Again Program

Case management and short-term housing assistance for survivors of crimes who are homeless, or at-risk of homelessness, as a result of their victimization.

Housing and Stabilization Program

Short term housing assistance for families.

Irving Street Women's Residence

Housing with supportive services for chronically homeless women.

Keys to Housing

Supportive services for people with a history of homelessness and a substance abuse disorder.

Rapid Rehousing + Care

Housing support with case management services, including counseling, to those experiencing homelessness referred through the coordinated entry system.

Service Coordination

Services and case management to help residents continue to live independently in Volunteers of America Colorado communities.

Sinton's Sanctuary

24-hour shelter for older women ages 55+.

Southwest Safehouse - Durango

Shelter for families and individuals, survivors of domestic violence.

Supportive Services for Veteran Families

Rapid rehousing and homeless prevention services, case management, and financial assistance for military veterans.

- Northern Colorado SSVF
- Denver SSVF
- El Paso County SSVF
- Southern Colorado SSVF
- Western Colorado SSVF
- Southwest Colorado SSVF
- All Colorado (Mobile Team) SSVF



n Listing

Veteran Bridge and Transitional Housing

Short-term housing for veterans at two Denver locations, and one Durango location.

Youth Permanent Supportive Housing

Permanent housing and services for youth ages 18-24.

Youth Transitions Project

Short-term housing assistance for youth ages 18-24.

Hunger Services

City Harvest Food Bank

Rescued food distributed to food pantries and other agencies with food programs.

Congregate Dining

Noontime meals, nutrition education, and other services for older adults.

Denver Metro—26 locations
Northern Colorado—7 locations

Meals on Wheels

Home delivered hot and frozen meals for older adults. Located in Denver Metro, Fort Collins, and Northern Larimer County communities.

Nutrition Counseling

One-on-one personalized nutrition education, coaching, and counseling with a Registered Dietician for adults age 60+ in Larimer County.

Community Support Services

Bill Daniels Veteran Services Center

Service center for veterans experiencing homelessness and other needed assistance.

Camp POSTCARD (Peace Officers Striving To Create And Reinforce Dreams)

Week-long camp for youth supported by Denver and Aurora Police Departments and other law enforcement.

Caring Companions Northern Colorado

Support services for family caregivers and their care recipient.

Early Childhood Education Center

Educational Head Start and childcare for low income families with 3-5 year-old children.

Gilpin/Clear Creek Transportation Program

Transportation for older adults in Gilpin and Clear Creek counties.

Healthy Aging Program

Health and wellness programs for older adults, including nutrition education and physical activity.

Safety of Seniors Handyman Program

Skilled volunteers provide minor repairs and safety modifications for people, 60 and older, and adults with disabilities.

Volunteers of America Colorado Mission

Emergency support, clothing, meals, and church services for the homeless.

Veteran Services to Career

Employment and education services for Veterans seeking sustainable wages

Volunteer Services

AmeriCorps Seniors Foster Grandparent Program

Low-income older adults volunteering with at-risk youth in the Denver Metro area, El Paso, and Larimer Counties.

AmeriCorps Seniors RSVP Program

A network of volunteers age 55 and over using their skills to tackle challenges in the community in Larimer County, and the Denver Metro.

Corporate Volunteer Program

Individual, group and special event volunteer opportunities within Volunteers of America Colorado.

Family Volunteer Program

Ongoing volunteer opportunities and monthly projects for families with children of all ages.

Volunteer Program

Individual, group and special event volunteer opportunities within Volunteers of America Colorado.

FINANCIALS

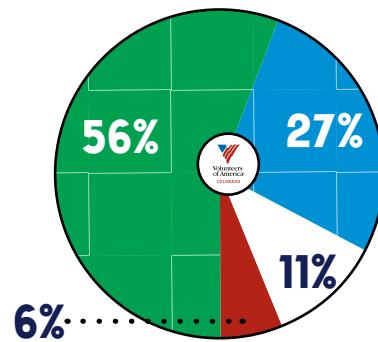
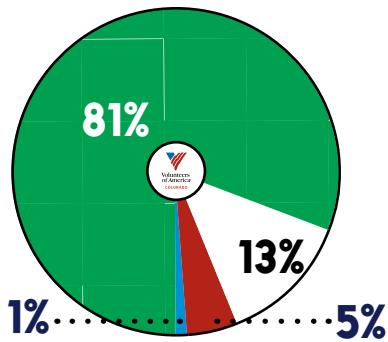
FY 2022: July 01, 2021 – June 30, 2022

REVENUE







Public Support	\$4,489,980	13%
United Way	\$234,782	1%
Government Grants	\$27,382,598	81%
Service Fees and Others	\$1,528,519	5%
Total Revenue	\$33,635,879	100%

EXPENSES

Encouraging Positive Development	\$2,082,501	6%
Fostering Independence	\$9,374,840	27%
Promoting Self-Sufficiency	\$19,393,942	56%
Management and General	\$3,574,984	11%
Total Expenses	\$34,426,267	100%

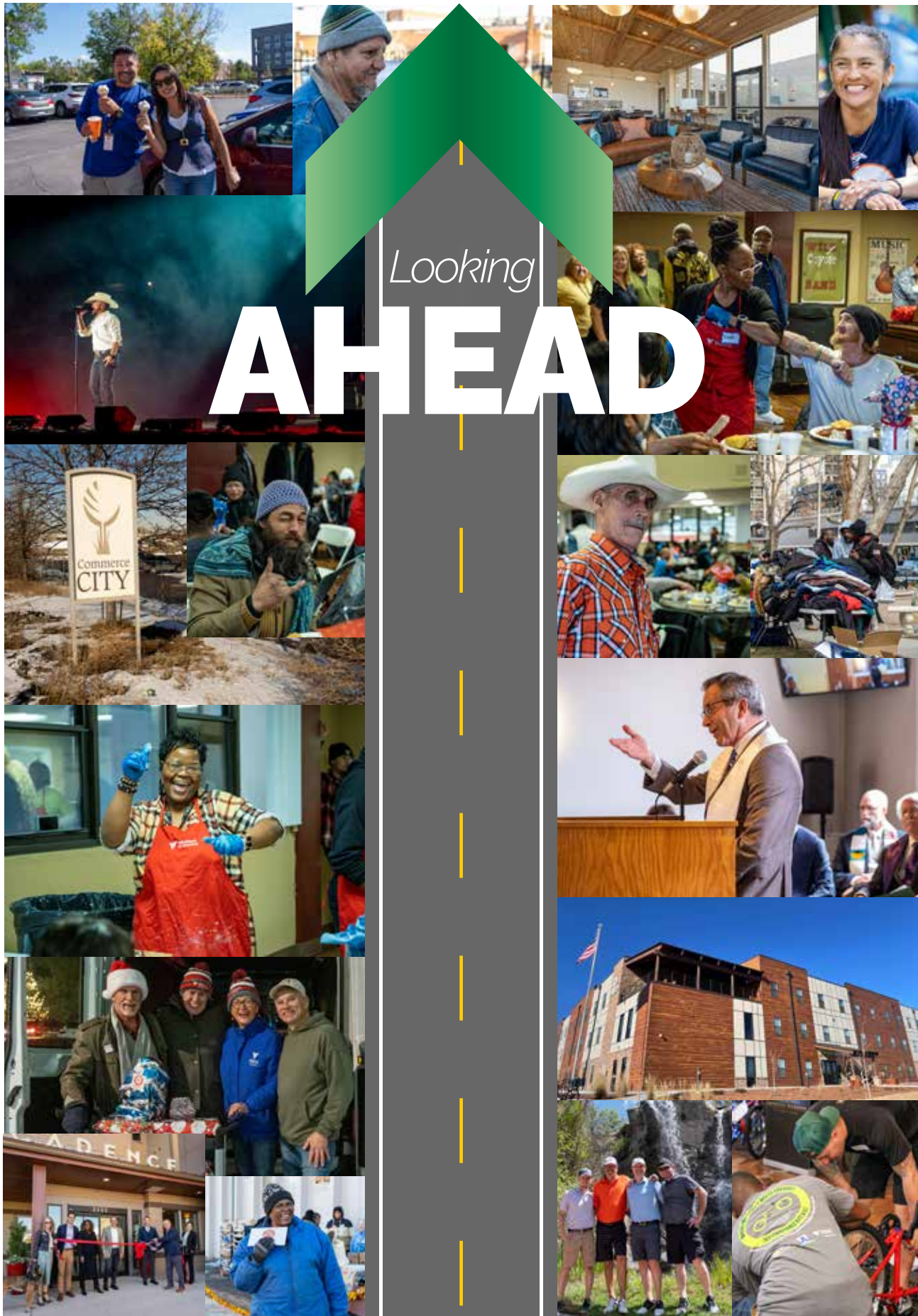


SERVICE BY THE NUMBERS

 <p>940,343 Nights of Care</p>	 <p>64 Colorado Counties Served</p>	 <p>398 Employees</p>
 <p>467 Veteran Families Housed</p>	 <p>1.26M Meals Provided</p>	 <p>481,952 Meals on Wheels Delivered</p>

TOTAL PEOPLE SERVED 104,414





Looking

AHEAD



2660 Larimer Street, Denver CO 80205 | (303) 297-0408

Thank you for partnering with Volunteers of America Colorado in our mission to change individual's lives, steward our communities, instill hope, increase self-worth, encourage growth, and facilitate independence through quality housing, nutrition, employment, community outreach, and relationship building services.

To learn more about Volunteers of America Colorado and to donate or volunteer, visit www.voacolorado.org



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